



## RULES OF USE

**To secure the Hotel's public nature and safety  
Guest of the Hotel is requested to comply with the following Rules  
under Article 10 of Terms and Conditions for Accommodation.  
In case of non-observance by Guest, the Hotel may refuse to allow him/her  
further stay under Article 7 of Terms and Conditions for Accommodation.**

1. Use of heating appliance, rice cooker, iron and other such appliances is prohibited in guest room.
2. Smoking is prohibited on the bed or in other place which may cause a fire.
3. Bringing the following articles into the lobby or guest room is prohibited:
  - (a) Any animal or bird (pet).
    - \* However, guide dogs, service dogs, and hearing dogs are allowed.
  - (b) Any article which gives off an extremely strong odor.
  - (c) Any incendiary or inflammable article such as gunpowder and volatile oil.
  - (d) Any sword or firearms which are not prohibited by law.
4. Gambling, indecent acts, or acting in a manner that disrupts other Guests is prohibited.
5. Providing visitor(s) with access to a guest room is prohibited.
6. Using guest room or lobby as office or exhibition space is prohibited.
7. Distributing advertising goods to other Guests in the Hotel is prohibited.
8. Ordering foods and drinks from outside of the Hotel, or bringing them from outside is prohibited.
9. The Hotel will keep laundry or belongings left behind for six (6) months after the departure, if not otherwise instructed by the Guest. Thereafter, the Hotel will dispose of them under applicable laws and regulations.
10. Guests are requested not to act as follows concerning facilities and equipment of the Hotel
  - (a) Please do not use any item for any other purposes than intended.
  - (b) Please do not bring any item to the outside of the Hotel.
  - (c) Please do not relocate or intentionally damage any item.
11. Using Guest Room for any other purpose than accommodation is prohibited.
12. The Hotel is not liable with regards to car parking in the premises.
13. Hanging anything that may damage the appearance of the Hotel from your window is prohibited.

## REQUESTS TO GUESTS

1. Guests are requested to pay the charge on their arrival. Guests are also requested to pay the bill each time when presented by the Front Cashier.
2. Receipt is prepared for each room. Please inform us if separate receipts are required for guests of the same room.
3. Please do not hesitate to ask the Front Cashier if there is any question concerning the bill.
4. Guests are especially requested not to go out from their Guest Rooms in yukata or with slippers.
5. When Guest uses the room telephone, please understand that the service charge for facility is added to the telephone charge.



# TERMS AND CONDITIONS FOR ACCOMMODATION

## **Article 1: Scope of Application]**

.Contract for Accommodation and related agreements to be entered into between the Hotel and the Guest for accommodation shall be subject to these Terms and Conditions. Any particular matters not provided for herein shall be governed by applicable laws and regulations and/or generally accepted practices.

.Notwithstanding the provision of the foregoing Paragraph, in the case where the Hotel has entered into a special contract with the Guest within the extent that may not conflict with laws and regulations and/or general practices, the special contract shall take precedence over the provisions hereof.

## **Article 2: Application for Accommodation Contract]**

.Guest who intends to make an application for Accommodation Contract with the Hotel shall notify the Hotel of the following particulars:

- (1) Name of the Guest(s)
- (2) Date of accommodation and scheduled time of arrival
- (3) Accommodation Charges (based, in principle, on the Basic Accommodation Charges listed in the attached Table 1)
- (4) Other particulars deemed necessary by the Hotel

.In the case where Guest requests, during the stay, for extension of the Accommodation beyond the date of Subparagraph 2 of the preceding Paragraph, it shall be regarded as an application for new Accommodation Contract at the time when such application is made.

## **Article 3: Conclusion of Accommodation Contracts, etc.]**

.Accommodation Contract is deemed established at the time when the Hotel accepted the application of the foregoing Article. This provision does not apply if the Hotel proves that it did not accept the application.

.Where Accommodation Contract is established under the provisions of the foregoing Paragraph, Guest shall pay the deposit up to the Basic Accommodation Charges for the period of stay (or for three days, if the stay is longer than 3 days) by the date designated by the Hotel.

.The deposit shall be first applied to the accommodation charges that the Guest must finally pay. In case of occurrence of an event to apply the provisions of Article 6 hereof, the deposit shall be applied to cancellation fee, then compensation.

The remainder, if any, shall be returned to the Guest at the time of payment of charges under the provisions of Article 12 below.

.Where the Guest fails to pay the deposit of Paragraph 2 by the date designated by the Hotel under the provision of the same Paragraph, the Accommodation Contract shall lose its validity. However, the same shall apply only in the case where the Guest is thus informed by the Hotel when the period of payment of the deposit is specified.

## **Article 4: Special Agreement Requiring No Accommodation Deposit]**

.Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hotel may enter into a special agreement requiring no accommodation deposit after conclusion of Accommodation Contract.

.In the case where the Hotel has not requested the payment of deposit under Paragraph 2 of the preceding Article and it has not specified the date of payment of the deposit at the time of acceptance of application, it shall be treated as though the Hotel has accepted the special agreement prescribed in the preceding Paragraph.

## **Article 5: Refusal of Accommodation Contract]**

.The Hotel may refuse to enter into accommodation contract under any of the following circumstances:

- (1) Where the application for accommodation is not based on these Terms and conditions,
- (2) Where the Hotel is booked full and no room is available,
- (3) Where it is feared that the person requesting accommodation may use the accommodations in a manner contrary to provisions of laws and regulations, public order or good morals,
- (4) Where the person requesting accommodation is a designated crime group or its member, etc., under the "Act for the Prevention of Unjust Acts by Members of Organized Crime Groups" (effective as of March 1, 1992; hereinafter referred to as "Crime Group" and "Member of Crime Group"), or person related with them or any other anti-social forces,
- (5) Where the person requesting accommodation is a corporation or any other organization of which business activity is controlled by any Crime Group or Member of Crime Group,
- (6) Where the person requesting accommodation is a corporation and any of its directors falls under a Member of Crime Group,
- (7) Where the person requesting accommodation has used language or conduct in a manner that causes significant annoyance towards other Guests,
- (8) Where the person requesting accommodation has committed violent acts, threat, extortion, or has coercively made unfair claims to the Hotel or its staff member (employee), requested the Hotel to assume unreasonable burden for his/her accommodation, or is recognized as having made a similar act

before,

- (9) Where the person requesting accommodation is obviously recognized as being afflicted with an infectious disease,
- (10) Where the Hotel is incapable of providing the accommodations due to natural disasters, damages to its facilities and other unavoidable causes, or
- (11) Where the person requesting accommodation may cause annoyance to other Guests due to intoxication, etc., or used language or conduct extremely annoying to other Guests.

## **[Article 6: Right to Cancel Accommodation Contract by Guest]**

1. Guest is entitled to cancel the Accommodation Contract by notifying the Hotel.
2. Where the Guest cancels all or a part of Accommodation Contract for a reason attributable to him/her, the Hotel is entitled to receive a penalty payment. However, this provision shall apply only where the Hotel has designated the deposit payment date under the provision of Paragraph 2 of Article 3, and where the Hotel has notified the Guest of the obligation of penalty payment in case of cancellation of Accommodation Contract by the Guest.
3. The Hotel may consider the Accommodation Contract having been cancelled by the Guest in the case where he/she does not appear by 8:00 PM (or 2 hours after the scheduled arrival time when it has been clearly stated) of the accommodation date without any notice, and then, may process the reservation accordingly.

## **[Article 7: Right to Cancel Accommodation Contract by the Hotel]**

1. The Hotel may cancel the Accommodation Contract under the following circumstances:
  - (1) Where it is feared that the Guest may use the accommodations in a manner contrary to provisions of laws and regulations, public order or good morals, or considered that the Guest have done equally,
  - (2) Where the Guest is obviously recognized as being afflicted with an infectious disease,
  - (3) Where the Hotel is incapable of providing the accommodations due to natural disasters, damages to its facilities and other unavoidable causes,
  - (4) Where the Guest may cause annoyance to other Guests due to intoxication, etc., or used language or conduct extremely annoying to other Guests, (Where the provisions of Article 5 of Okinawa Prefecture's Ordinance for Enforcement of Hotel Business Act are applicable,)
  - (5) Where the Guest is a designated crime group or its member, etc., under the "Act for the Prevention of Unjust Acts by Members of Organized Crime Groups" (effective as of March 1, 1992) (hereinafter referred to as "Crime Group" and "Member of Crime Group"), or person related with them or any other anti-social forces,
  - (6) Where the Guest is a corporation or any other organization of which business activity is controlled by any Crime Group or Member of Crime Group,
  - (7) Where the Guest is a corporation and any of its directors is recognized as a Member of Crime Group,
  - (8) Where the Guest used language or conduct in a manner that causes significant annoyance towards other Guests,
  - (9) Where the Guest committed violent acts, threat, extortion, intimidating undue claims to the Hotel or its staff member (employee), requested the Hotel to assume unreasonable burden for his/her accommodation, or is recognized as having made a similar act before,
  - (10) Where the Guest does not follow the clauses of the preceding Paragraph.
  - (11) Where the Guest does not follow the prohibiting clauses of Rules of Use provided for by the Hotel, such as smoking in bed, tampering with fire-fighting equipment (only those required for prevention of fire), etc.
2. Where the Hotel has cancelled the Accommodation Contract under the provisions of the preceding Paragraph, the Hotel shall not receive the charges for accommodation and other services which were not consumed by the Guest.

## **[Article 8: Registration of Accommodation]**

1. Guest is requested to register the following particulars with the Hotel, at the Front Desk on the day of arrival.
  - (1) Name, age, gender, address and profession of the Guest
  - (2) In the case of a foreigner, his/her nationality, passport number, place and date of entry to Japan,
  - (3) Scheduled date and hour of departure
  - (4) Other particulars deemed necessary by the Hotel
2. Where Guest intends to pay the charges of Article 12 hereof by the means alternative to currencies, such as traveler's checks, accommodation coupons, credit cards, etc., he/she shall present them in advance at the time of registration stipulated in the preceding Paragraph.

## **[Article 9: Occupancy Hours of Guest Room]**

1. Guest is entitled to occupy his/her Guest Room of the Hotel from 14:00 of the arrival day to 11:00 of the next day. However, in the case where Guest is accommo



dated for consecutive days, the Guest may occupy it all day long, except for the arrival date and the departure date.

.Notwithstanding the provisions of the preceding Paragraph, the Hotel may accept to the use of the Guest Room beyond the check-out time. In such a case, the Hotel shall receive the following additional charges.

- (1) Up to additional 3 hours: 30% of room charge
- (2) Up to additional 6 hours: 50% of room charge
- (3) Beyond additional 6 hours: full amount of room charge

**Article 10: Observance of Rules of Use]**

.Guest is requested to observe the rules established by and presented in the Hotel.

**Article 11: Business Hours]**

.The operating hours of main functions of the Hotel are as follows. Detailed operating hours of other facilities are shown in the Hotel Brochure, displayed at various places or described in service directories in Guest Room.

- (1) Front Desk service hours
  - a. Curfew: None
  - b. Front service: 24hours

.Service hours are subject to change temporarily due to unavoidable reason. In such a case, the Hotel shall notify the Guests of the change by appropriate means.

**Article 12: Payment of Accommodation Charges]**

.The breakdown and the calculating method of accommodation charged and other fees to be paid by the Guest shall be as stated in the attached Table 1.

.Accommodation charges and other fees as stated in the preceding Paragraph shall be paid in currency or other means such as traveler's checks, accommodation coupons, or credit cards acceptable to the Hotel at the front desk at the time of departure of the Guest or upon request by the Hotel.

.Accommodation charges shall be paid even if the Guest selected voluntarily not to utilize the Guest Room which has been provided and made available for him/her by the Hotel.

**Article 13: Liability of the Hotel]**

.The Hotel shall compensate the Guest for damages caused by implementation or non-implementation of Accommodation Contract and any other contract related thereto. However, this provision does not apply where the damages are not attributable to the responsibility of the Hotel.

**Article 14: Handling when Unable to Provide Contracted Guest Room]**

.Where the Hotel is unable to provide a contracted room to the Guest, the Hotel shall arrange accommodation in a hotel room of the same standard for the Guest insofar as practical, with consent of the Guest.

.Notwithstanding the provision of the preceding Paragraph, where arrangement of other accommodation can not be made, the Hotel shall pay the Guest a compensation amount equivalent to the cancellation charges, and the compensation amount shall be applied to damages. However, where the Hotel cannot provide Guest Room due to causes for which the Hotel is not liable, the Hotel shall not pay the compensation amount to the Guest.

**Article 15: Handling of Deposited Articles, etc.]**

.The Hotel shall compensate the Guest for any damage, loss, or breakage to the goods, cash or valuables deposited at Front Desk by the Guest, except in the case where this has occurred due to Force Majeure.

.The Hotel shall compensate the Guest for the damage, loss or breakage through intention or negligence on the part of the Hotel, to the goods, cash or valuables brought into the premises of the Hotel but not deposited at the Front Desk by the Guest. However, for the articles of which the kind and value have not been reported in advance by the Guest, the Hotel shall compensate the Guest within the limit of 150,000 yen, except in case where the loss or damage was caused intentionally or by gross negligence on the part of the Hotel.

**Article 16: Custody of Baggage and/or Belongings of the Guest]**

.Where baggage of Guest is brought into the Hotel before the person arrives, the Hotel shall be liable to keep it only in the case where such a request has been accepted by the Hotel. The baggage shall be handed over to the Guest at Front Desk at the time of the Guest's check-in.

.Where any of baggage or belongings is found left behind after the Guest's check-out, and the ownership of the article is confirmed, the Hotel shall inform the owner of the article left behind and request instruction. Where no instruction is given to the Hotel by the owner or when the ownership is not confirmed, the Hotel shall keep the article for seven (7) days, and after the period, the Hotel shall deliver it to the nearest police station.

.Concerning the liability of the Hotel for custody of Guest's baggage or belongings in two preceding Paragraphs, the provision of Paragraph 1 of the preceding Article shall apply to Paragraph 1 hereof, that of Paragraph 2 of the preceding Article shall apply to Paragraph 2 hereof.

**[Article 17: Liability of Guest]**

1.The guest shall compensate the Hotel for damage caused through intention or negligence on the part of the Guest.

**[Article 18: Liability with regard to Parking]**

1.The Hotel shall not be liable for the custody of the vehicle of Guest when the Guest utilizes the parking lot within the premises of the Hotel, as it shall be considered that the Hotel simply offers the space for parking, regardless of whether the key of vehicle has been deposited at the Hotel or not. However, the Hotel shall compensate the Guest for the damage caused through intention or negligence on the part of the Hotel, with regard to the management of the parking lot.

**(Attached Table 1)**

Calculation method of accommodation charge (Applicable to Paragraph 1 of Article 2, Paragraph 2 of Article 3, and Paragraph 1 of Article 12)

Total amount to be paid by Guest

- (1) Accommodation charges
  - [1] Basic Accommodation Charge (Room Charge)
  - [2] Consumption Tax [1] x 10%
- (2) Additional charges
  - [3] Restaurant and service fees
  - [4] Consumption Tax [3] x 10%

**(Attached Table 2) Cancellation Charge (applicable to Paragraph 2 of Article 6)**

Date on which cancellation of contract is notified	No show	Accommodation Day	1 day prior to Accommodation Day	9 days prior to Accommodation Day	20 days prior to Accommodation Day
Individuals (14 persons or less)	100%	80%	20%	-	-
Groups (15 to 99 persons)	100%	80%	20%	10%	
Groups (100 and more persons)	100%	100%	80%	20%	10%

- \*1: The percentage signifies the rate of cancellation charge to the Basic Accommodation Charge.
- \*2: Where the number of days of accommodation is shortened, cancellation charge for the cancelled contracted days shall be paid by the Guest, regardless of the number of days shortened.
- \*3: Where part of a group booking (for 15 persons or more) is cancelled, cancellation change shall not be imposed for the number of persons equivalent to 10% of the number of persons booked as of 10 days prior to the accommodation date (or the date of acceptance if accepted within nine (9) days prior to the accommodation date). (Fractions are counted as a whole number.)